



Press Release

For Immediate Release:

3/18/2020

Tompkins VIST Bank Branches Transition to Drive-Up and Appointment Only as of March 20

In support of Pennsylvania's efforts to slow the spread of the coronavirus, Tompkins VIST Bank will transition to serving customers by drive-up or appointment only on March 20. To make an appointment, customers may call their preferred branch or the Tompkins VIST Bank Care Center at 1-888-238-3330

Mobile and Online banking remain available 24/7 for many banking needs, including depositing checks, paying bills, and more. Other service options include:

- Full service 24 hour ATMs
- Night drop depositories (available at most branches)

The following branches do not have Drive-Up and are available by appointment; Bala Cynwyd Branch GSB Building, Breezy Corner Branch, and Pottstown Branch.

“We are committed to implementing every measure possible to take great care of our employees and our customers, while providing uninterrupted access to your funds,” said Scott Gruber, president and CEO of Tompkins VIST Bank. “We understand the challenges that we all will be facing in the coming weeks, but we want to assure all of our customers that your Tompkins family is here for you. Through the power of our community, our employees, and our customers – we can get through this together.”

The company continues to monitor the coronavirus situation closely, and is following the guidance of relevant authorities, including the Centers for Disease Control and Prevention, the World Health Organization and various state and local government entities. As such, all functions that can be accomplished outside of a physical branch or office location have been moved to a remote environment.

For the most current information on the actions Tompkins VIST Bank is taking, please visit their website: <https://www.vistbank.com/coronavirus-readiness>

Tompkins Insurance Agencies customers are encouraged to call TIA's Customer Care Center at 1-888-261-2688.

Tompkins Financial Advisors clients are encouraged to contact their advisor directly, or call 1-800-275-4003.

About Tompkins VIST Bank

Tompkins VIST Bank, a subsidiary of Tompkins Financial Corporation, is a locally headquartered community bank with 19 branches serving southeastern Pennsylvania. It offers personalized service, local decision-making and a broad range of services for consumers and businesses, including cash management services, commercial loans, and [an online business loan application process](#). Insurance and wealth management services are provided through the Pennsylvania offices of Tompkins Insurance and Tompkins Financial Advisors. Whether you prefer branch or remote mobile banking, we provide the breadth of services and local decision-making to make what's possible a reality. Locally Focused. A World of Possibilities. More information available at www.vistbank.com, www.facebook.com/TompkinsVISTBank, <https://www.linkedin.com/company/vist-financial-corp>.