



Press Release

For Immediate Release:

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TOMPKINS VIST BANK ANNOUNCES LOAN ASSISTANCE PROGRAM FOR CUSTOMERS FACING CORONAVIRUS-RELATED HARDSHIP

In an effort to assist current customers with unexpected financial burdens faced during the current coronavirus crisis, Tompkins VIST Bank has implemented a temporary loan assistance program for our customers.

Our new Loan Assistance Program offers two-month loan payment deferment for various loan types, including consumer and commercial loans and mortgages.

“Our commitment to our customers and community continues to be the driving force for all we do,” said Scott Gruber, president and CEO. “As a community bank, it is our duty to assist our customers when facing unexpected hardship. We’re grateful to be able to support our customers in any way we can.”

Customers who would like to participate in the program will need to contact their banker via phone or email immediately, or reach out to Tompkins Customer Care Center at 1-888-238-3330 to review options that may be available to them. Please visit our website, www.vistbank.com, for more information.

About Tompkins VIST Bank

Tompkins VIST Bank, a subsidiary of Tompkins Financial Corporation, is a locally headquartered community bank with 19 branches serving southeastern Pennsylvania. It offers personalized service, local decision-making and a broad range of services for consumers and businesses, including cash management services, commercial loans, and [an online business loan application process](#). Insurance and wealth management services are provided through the Pennsylvania offices of Tompkins Insurance and Tompkins Financial Advisors. Whether you prefer branch or remote mobile banking, we provide the breadth of services and local decision-making to make what’s possible a reality. Locally Focused. A World of Possibilities. More information available at www.vistbank.com, www.facebook.com/TompkinsVISTBank, <https://www.linkedin.com/company/vist-financial-corp>.